

Minimum DOD Secret clearance

-ITIL V3 and Security+ CE certification

Configuration Management roles and responsibilities include system administration to VISIONAEL, configuration management of the facility, and configuration management of all *Appendix E, NMCC systems*.

The Contractor shall:

- a) Provide dedicated, qualified, and appropriately-cleared personnel onsite to support facility
- b) Ensure configuration management (CM) data accuracy, within the CM database system (currently VISIONAEL),
- c) Enter data provided by the owning Government agency or Contractor in the configuration management database for all systems installed within the NMCC

j. Additional Information for Connectivity

2. Host Name - Performance Work Statement –

d) Provide maintenance, fault isolation, system administration, and database administration to ensure VISIONAEL tool is configured to track at a minimum: 1. Configuration Data including: a. Location

b. Room number

c. Wall plate number

d. Connection type (fiber or copper connector number)

e. Equipment Connected (e.g., PC, phone, printer)

f. System name and classification (Top Secret with Sensitive Compartmented Information (TS/SCI), Top Secret (TS), Secret (S))

g. Model Number

h. Serial Number

i. Additional Information for Red Switch Phones 1. All backbone connectivity (end-to-end connectivity)

2. Name of assigned switch

3. Line Button Layout Sheet

4. Phone number

3. Assigned port number

k. STE Phones Billing Account Code (BAC)

l. Virtual Local Area Network

2. Non-O&M system data to include: a. Room number

b. Wall plate number

c. Connection type (fiber or copper connector number)

d. Equipment connected (e.g., PC, phone, printer)

e. System name and classification (Top Secret with Sensitive Compartmented Information (TS/SCI), Top Secret (TS), Secret (S))

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