

# Complimentary Courses

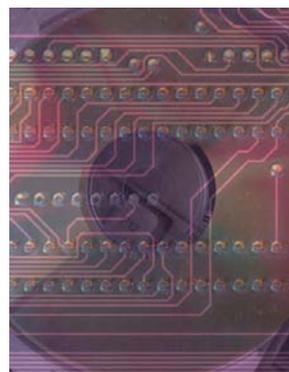
## ISO 9000 and SEI CMMI Seminar Offerings

Perot Systems Government Services, Inc., through its International Standards Compliance Group, is offering complimentary ISO and SEI CMMI courses to its clients and prospective clients on February 24, May 26, August 25, and November 3, 2005.

If interested, you may register at [www.perotsystems.com/government](http://www.perotsystems.com/government). The courses are held in our Center for Performance Improvement (CPI), 8550 Arlington Boulevard, Fairfax, Virginia. For more information, please contact Shiela Mahfooz, Program Manager, International Standards Compliance, at 703.560.9477 or by email at [Shiela.Mahfooz@ps.net](mailto:Shiela.Mahfooz@ps.net).

## Course Overview

**ISO 9000**—In 1987, the International Organization for Standardization (ISO) published the ISO 9000 series of standards, designed to facilitate the development of organizational quality management systems. The world quickly embraced the standards and used ISO 9000 as a benchmark for quality assurance. Government agencies and contractors alike are deriving benefits from implementing ISO 9000 Quality Management Systems. In fact, the government often specifies ISO 9000 compliance as a pre-condition to contract award. This session demystifies these standards and will help you understand the requirements, the implementation process, and related costs and benefits.



**SEI CMMI**—IT and software development organizations engaged in a CMMI-based process improvement effort have reported dramatic increases in the accuracy of estimates, productivity, time-to-market, and return on investment (five to eight dollars for every dollar spent). Conformance with a particular level of the Capability Maturity Model Integrated (CMMI) is often requirement to bid on government contracts. This session will help explain the system requirements for CMMI, the implementation process, and related costs and benefits.

**ISO 9000 and SEI CMMI**—Both the above sessions together will help you understand the requirements of both systems, and how your organization can cost-effectively meet the requirements to increase productivity, decrease operational costs, increase customer satisfaction, reduce rework, improve overall operational performance, and gain recognition in your market as a quality organization.



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*Perot Systems Government Services is ISO 9001:2000 certified, and its Homeland Protection and Civilian Federal Services divisions are rated at CMMI Maturity Level 3.*